



Piedmont Triad Chapter

News And Views

Reflections on Breakfast with a Mouse

February 2012

So, the New Year has begun. Schools are back in session, APICS CPIM and CSCP classes are on the horizon and everything is getting back to normal – right?

This is the time of year when we are thinking of all those good intentions we had the morning after the Big Ball dropped in Times Square. The busy exercise facilities have begun to thin out once more (hey – it’s been a couple of weeks already!) and folks are getting irate at other drivers on the way to work / school / grocery store / whatever.

By now you are probably wondering, “Where in the heck is this guy going?” and “Why the Mouse thing?” Well, I’ll try to move to the point.

Last year the Chapter sponsored our first Quest for Excellence seminar. We based it on the concepts of a book called “FISH,” which you may have read, and a few continuous improvement concepts thrown in as well. The book talks about four basic rules to

help you keep your customers and everyone else happy. One of them is easy for me to mention but almost impossible for me to do: Be present! In the not too distant past I was talking with one of our West Coast sales folks on the phone. All of a sudden he said “Doug, take your hands off that computer and listen to me!” It seems I was doing my usual “multi-tasking” while talking with him, and I was caught “pink fingered.”

Have you ever been in queue at a store and been surrounded by folks talking on cell phones? Have you ever been in queue at a store and had the check out person talking to someone else about break time while your goods were being scanned? Have you ever been in a meeting when everyone had their computers on, reading emails or whatever, while someone was making a presentation or an important discussion was taking place? Have you ever said “Yes dear, I understand,” to your wife when she was explaining something – all the while thinking of something else (oops sorry, that is my usual mistake).

In this day and age we all want instant “access” but “being present” takes a back seat. We meet with someone at lunch and then answer the phone or we look at a text from someone that isn’t physically there.

I have decided to really work at being present in 2012 and challenge you to do the same

Just before the holidays I had a taste of what this might be like. Thanks to our Daughter and Son-in-Law we took a little family trip to Disney



World. I made a landmark decision not to take my computer with me. This meant one whole week with no connection to “electron-land.” You may think this is either noble or stupid but actually it was just practical - I was just worried about my Apple getting stolen while we were visiting the parks.

One morning we took a little “Being Present” benchmarking trip. I didn’t know it was benchmarking but in fact it was. We accompanied our children and grandchildren to a little Breakfast with Mickey event at the Contemporary Hotel. Now, I am sure you can imagine this was not intended to be a quiet, subdued event. Rather, it was kind of loud and energetic. The kids loved it. From my side, my head was spinning and my thoughts were going in all kinds of directions. I then looked across the table and saw my wife and youngest grandson together (almost 2 yrs. old). Both of them were totally focused on each other – eyeball to eyeball. I have no idea what was being said I just know that these two people were connected (even though we were surrounded by noise, folks getting up to get more carbs from the buffet, Disney characters dancing all around and cameras flashing).

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APICS Piedmont Triad Chapter Feb 21st Professional Development Event

Leadership Trust

In today's ever expanding Supply Chain relationships how do we as global organizations reach the levels needed to be truly successful and poised to continue that success. The two words from above, **LEADERSHIP TRUST**, are the key. Leadership Trust is essential to having the effective Supply chains that will lead to the success we want. The questions we have to answer are:

- How are supply chain partners maintained and nurtured?
- What makes some business leaders more desirable than others?
- What is Leadership Trust and how is it developed?
- What type of leader are you or do you desire to be?

Join us on February 21st as Lisa Ross provides us with critical tips and ideas to enhance your personal leadership tool box that will help you and your organization achieve the results you desire and answer the questions posed above.



Lisa Ross has been an active member of APICS since 1986 and has served in a variety of roles. She was the APICS Regional Vice President for North Carolina, South Carolina, and Virginia and also the Chair of the 2006 Governance Committee. During her term on the International Board of Directors, Lisa was an instrumental part of the Chapter Development Committee (CDC) and Chair of the CBAR Committee. She has held all active chapter positions, including Chapter President for Champlain Valley in Burlington, Vermont and for the Triangle Chapter in Raleigh, North Carolina. Currently, she is the Treasurer of the Triangle Chapter. Lisa is an active member of the Southeast district. She is a Master Train the Trainer (TTT) and Learning Dynamic (LDI) instructor. Her most recent role was as the 2010 APICS International Conference Chair. Lisa Ross is a dynamic speaker who has provided a variety of APICS presentations.

Lisa began her 20 plus year career as a manufacturing parts expeditor, planner, master scheduler, team manager and a customer operations manager. She also worked for an integrated supply chain management company offering 3 PL supply chain solutions and turnkey operations for large OEM companies. For ten years she was a Customer Team/ Operations Manager and was most recently the Innovation Manager for Burt's Bees in Durham, North Carolina. She is the owner of SEAMS NICE; a custom sewing business.

The menu for this session is:

Chicken Cordon Bleu w/ a Dijon Cream sauce, Ziti Pasta w/ Fresh Basil & veggies, Green Beans, Salad, Rolls, Strawberry short cake. Tea, Water, Soda and Coffee for Meeting.

The **March professional development event** is a joint meeting with the local section of the **American Society for Quality**. Dirk Barth will give a presentation on Six Sigma in the financial industry. Dirk is manager of Business Performance Excellence at Fidelity Investments. Another example of the tools used in different environments.

To be part of this event visit www.triadapics.org and register!

"Education is not the filling of a pail, but the lighting of a fire." - William Butler Yeats (1865 – 1939), an Irish poet and playwright, and one of the foremost figures of 20th century literature.

In January 2011, APICS released a new Mission Statement that defines what our professional association, education, and certification programs are all about: **APICS builds and validates knowledge in supply chain and operations management. We enable our community of members, affiliates and customers to lead in the global marketplace.** The Piedmont Triad Chapter of APICS is passionate about our mission and to bring value through our APICS Body of Knowledge.

I chose Education for this month's message because of the outstanding effort of those leading our chapter education. Led by our Vice President of Education, Doug Parkes, with equal energy and excitement from our Executive Vice President, Dave Lehman, and our newest instructor, David Clark, our team has produced a world class education program this year. In turn, we have grown our membership at levels that have captured the attention of our Association and Southeast District.

What is most gratifying is to see the impact on the people's lives they are touching. Those who partake of our education offerings are growing in their own knowledge and professional skills. Education is how we **build** the knowledge referred to in our APICS Mission Statement. In turn, many of these individuals continue their growth through certification which **validates** that they not only have attained the knowledge, but have demonstrated their ability to apply it to business situations through professional examinations. So credible are APICS Certifications that the National College Credit Recommendation Service (CCRS) and the Canadian Supply Chain Sector Council (CSCSC) have extended college credit recommendations for all current APICS certification exams (APICS CPIM and CSCP).

In today's competitive marketplace, acquiring and maintaining employment is no easy matter. In years past, it used to be common for both employee and employer to remain loyal to each other through the years. A person's job was essentially safe as long as a genuine effort was demonstrated. Those days are essentially extinct.

Today, both employer and employee need to continue their advancement of knowledge and skills to remain competitive. Failing to do so often leads to business failure for the employer, and loss of employment for the employee.

Each individual must take responsibility for their own continued growth. Employers too must validate that their employees have skills necessary to contribute to the company's competitive ability. In our profession, APICS excels at helping both employer and employee achieve their goals in these areas.

How can APICS help you or your company grow and remain competitive in today's challenging job market or marketplace? Want to find out? I encourage you to get in touch with Doug, Dave, David, or anyone of our Board of Directors so that we can help you on your continuing education journey!

"Learning is like rowing upstream: not to advance is to drop back." - Chinese Saying



Mark Hardison, CFPIM, CSCP
President
APICS Piedmont Triad Chapter



The biggest difference between today's employment world and that of our fathers' is the rapid pace of corporate change. Expectations of company stability and long lasting employment are a thing of the past. If one isn't tuned into the signals of corporate change it can mean an unexpected layoff and months of unemployment and job searching. Do you have a career management plan to ensure your career growth in times of corporate chaos?

To prevent career disaster, live by these three rules of career management::

- 1. Expect Change**
- 2. Adjust quickly to change**
- 3. Build a strong professional network in good times**

1. Expect change

Change in the work place is far less traumatic when it is expected as the norm. One of the most important career management skills is the ability to detect signs of corporate change. For instance:

- Rumors of corporate Merger or takeover
- Corporate profit levels spiraling downward
- No end-of-year bonuses given
- Hints of layoffs to trim the budget
- Upper management suddenly resigning
- Your peers jumping ship to the competition

Don't get caught off guard by holding on to a false sense of security or displaced loyalty. Those who fear change trust corporate loyalty rather than face the reality of their precarious position in the corporate food chain. Expect change and keep your eyes and ears open—or you could be the last in line when it's time to find new career opportunities.

Don't wait for change to strike. While your job is secure and your work environment is stable, take steps to keep your skills highly desirable in the job market. For starters:

- Stay current with technology trends of your industry
- Get certified if appropriate
- Keep your resume current at all times
- Be ready to interview at a moment's notice

2. Adjust quickly to change

Your ability to keep your career momentum building in the midst of corporate chaos depends on your skill at adjusting quickly to change. First, don't over analyze your dilemma. Too often valuable time is wasted trying to figure out ways to make a bad situation work. Second rule, don't take it personally, or you won't be able to plan your exit strategy clearly. Third, take action as soon as possible.

If your resume is kept current at all times you will be ahead of the pack when others consider moving on as well. Your resume should be updated every six months. For quick updating keep an ongoing record of your accomplishments as you overcome work challenges.

Maintaining confidentiality during a job search while still employed is a challenge that requires discretion and level headedness. Ideally, no one in your company should even suspect that you are looking for other employment. Resist the urge to speak to coworkers about your decision for action. Not only do loose lips sink ships, but why put ideas in the minds of others who may become your interview competition? Keep your regular work hours and try to schedule interviews during off-work time. Avoid posting your resume online where your employer may find it.



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So, if you want to know what “Being Present” is all about – it’s like a grandmother with a grandchild. Now, where does that leave us? I would like to offer a challenge and idea for a late New Year’s resolution. How about if this year we really focus and “Be Present” to our families, friends, coworkers, customers, suppliers, and yes, maybe even a stranger in a checkout line. Let’s turn off our phones when we are with someone else and leave a message that we will respond back within ... minutes. Let’s close our laptops in meetings. Let’s really listen when someone is speaking to us rather than thinking about the next project, next worry, or next words we will say. It may work wonders.

Our personal lives will be better, our professional lives will be better, our customer satisfaction numbers will go up, our inventories will go down (may be stretching it) and our stock prices will soar – in the right direction.



Best Wishes for Our New Year

Doug Parkes

VP of Education, Piedmont Triad Chapter

Three Rules for Career Management (Cont.)

3. Build a strong professional network in good times.

One thing that hasn't changed over the decades is the fact that a majority of people still get new positions faster through networking. What used to be called the “good ol' boy system” is as active in the job market as ever. Technology will never replace the need to be connected to a vast network of people who can help you find new career opportunities quickly.

The problem is that most people ignore their network until they need it. Bad idea. If you haven't kept in touch with former coworkers how will you know how to find them when you need them?

If your professional network is slim to none, get working on it right now. There are many great venues for building your network: professional associations, college alumni groups and former colleagues to name a few. Take time to meet with non-work people on a regular basis. Get to know them as friends and develop relationships built around mutual interests, friendship and trust. Make relationship building your lifelong habit and you'll never be without help when you need to make a career change.

More than ever, proactive career management is essential to professional growth. Keep these rules of surviving corporate change as the building blocks of your career management plan and you'll stay in control of your professional growth and income potential.

Deborah Walker, Certified Career Management Coach

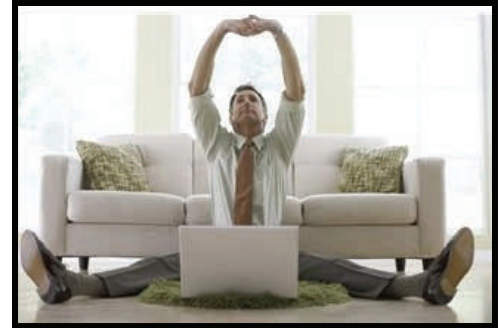
Read more career tips and see sample resumes at:

www.AlphaAdvantage.com

Certified in Production and Inventory Management

an e-learning CPIM review program

A Blended Learning approach to CPIM Exam Preparation



For individuals who prefer a flexible, e-learning approach with professional support!

The **Piedmont Triad Chapter** strives to provide flexible education opportunities for its members. The Chapter historically has provided face-to-face CPIM Review courses in classroom settings using many different scheduling options. The Chapter is now prepared to offer a blended approach based on a combination of e-learning and instructor led (facilitation) for groups of 5 or more participants. The program is a localized adaptation of the APICS partnership with Fox Valley Technical College. The general concept includes an E-learning component, provided by Fox Valley Technical College, and supplemented by limited concurrent facilitation by a Chapter provided Instructor. The student will independently complete the Fox Valley component within the program's time frames. The Chapter Instructor will facilitate either face-to-face (preferred), or teleconference review sessions (if face-to-face is not feasible for the student(s)) review sessions on a mutually established schedule.

Benefits to Participants

Students will work individually through the self-study Fox Valley Technical College system and then meet in small groups with their Chapter facilitator by webinar or in person to:

- cover the bulk of the course material on-line at their own schedule within the program time-frames
- review pertinent session content with peers and facilitator for better understanding
- ask questions in order to gain clarification of concepts and examples
- share additional content such as: case studies and realistic scenarios / problems
- prepare for the exam in a more flexible method
- obtain coaching and feedback from an experienced professional

This is a **customized educational opportunity** for individuals unable to, or not wishing to, participate in the Chapter's public workshops. **Sign up today** to get started in this valuable learning experience. The program fee includes access to the Fox Valley Program, additional relevant reference books and professional support from a chapter qualified APICS facilitator. Non-member fees include a one year APICS membership.

What: PTC Blended E-learning CPIM Review Program
Basics of Supply Chain Management Module

When: Starts April 16, 2012

Cost: Members: \$795.00
Non-members: \$995.00 w/ 1-year APICS dues included

How: Go to www.triadapics.org

The remaining CPIM Modules will be scheduled to follow this program.

For more information Contact Doug Parkes at 336.643.7632

Below is a schedule of upcoming APICS CPIM and CSCP review classes and seminars and workshops for the first half of 2012. Don't miss your opportunity to broaden your supply chain knowledge!

For further details contact Doug Parkes, VP of Education for the Piedmont Triad Chapter at 336-643-7632

2012					
January		Sign-Up	Description	Speaker	Location
21st	Sat, 8:30a	CSCP Class	Certified Supply Chain professional Review Course: 327- CSCP111202-Sat Late fees apply! Members: \$2,190.00 Non-Members: \$2,390.00	Dave Lehman CFPIM CIRM CSCP	Lewis Storage
23rd	Mon, 6:00p	Announcement	GTCC GSO Master Planning of Resources - GSO Campus Room CEC 225	David Clark CPIM	GTCC Greensboro Campus
February					
21st	Tue, 5:30p	PDM	Building your Supply Chain with "Leadership Trust" by Lisa Ross Members: \$25.00 Non-Members: \$25.00 Students: \$15.00		Volvo Corp Communications Ctr
28th	Tue, 5:00p	CSCP Class	Certified Supply Chain Professional Review Course: 328- CSCP111203-Tues Members: \$2,035.00 Non-Members: \$2,235.00	David Clark CPIM	Lewis Storage
March					
12th	Mon, 8:00a	CPIM Class	e-Basics of Supply Chain Management 175-CPIM111207-BSCM-e Members: \$795.00 Non-Members: \$995.00	Doug Parkes CPIM CSCP	On-line Webinar
13th	Tue, 5:30p	PDM	PTC Winter Meeting Members: \$25.00 Non-Members: \$25.00 Students: \$15.00		Volvo Corp Communications Ctr
April					
10th	Tue, 5:30p	PDM	PTC Annual Leadership and Top Management Night Members: \$25.00 Non-Members: \$25.00 Students: \$15.00		Volvo Corp Communications Ctr
23rd	Mon, 6:00p	Announcement	GTCC GSO Detailed Planning and Scheduling - GSO Campus Room CEC 225	David Clark CPIM	GTCC Greensboro Campus
25th	Wed, 1:15p	CSCP Class	Certified Supply Chain Professional Review Course: 329- CSCP111204-Wed Members: \$2,195.00 Non-Members: \$2,395.00	Doug Parkes CPIM CSCP	Lewis Storage

Join APICS at www.apics.org/Membership/ and connect with other APICS professionals on Facebook and LinkedIn, or check out the latest videos by APICS members or staff on YouTube—APICS always has something online to offer you; Facebook — apics.org/facebook; LinkedIn — apics.org/linkedin; You Tube — apics.org/youtube.

We encourage you to follow our chapter on LinkedIn and Facebook—become involved and be a fan of APICS Piedmont Triad Chapter. Visit the APICS Piedmont Triad Chapter website at www.triadapics.org.



2011-2012 PDM Schedule

February 21, 2012—2nd Tuesday Evening

Leadership Trust

Lisa Ross

March 13, 2012—2nd Tuesday Evening

Financial Applications of Six Sigma

April 10, 2012—2nd Tuesday Evening

Top Management Night

Andrew Brod—UNCG

May 8, 2012—2nd Tuesday Evening

Understanding Your Leadership Score

Dave Lehman, CFPIM, CIRM, CSCP

Definition of the Month from the APICS Dictionary

Business Plan—1) A statement of long-range strategy and revenue, cost, and profit objectives usually accompanied by budgets, a projected balance sheet, and a cash flow (source and application of funds) statement. A business plan is usually stated in terms of dollars and grouped by product family. The business plan is then translated into synchronized tactical functional plans through the production planning process (or the sales and operations planning process). Although frequently stated in different terms (dollars versus units), these tactical plans should agree with each other and with the business plan. See: Long-term planning, strategic plan.

2) A document consisting of the business details (organization, strategy, and financing tactics) prepared by an entrepreneur to plan for a new business.



Your Chapter 2011-12 Executive Staff

President—Mark Hardison, CFPIM, CSCP, CHBC

Past President—Camilla Deyton, CPIM, CSCP

Executive VP—Dave Lehman, CFPIM, CIRM, CSCP

Secretary—Rebekah Chandler

Treasurer—Jeff Bell, CPIM, CIRM, CSCP

VP Membership—Patricia Hardison

VP Chapter Development—Barbara Swann

VP Professional Development—Ken Shipley, CPIM, CSCP

VP Education—Doug Parkes, CPIM, CSCP

Resume Rules for Baby Boomers

By Deborah Walker, Certified Career Management Coach

The most common concern among job seekers over 50 is that their resume tends to date them. While it's true that with age comes wisdom, it's also true that securing a great new job becomes challenging after a certain age. If you are a member of the baby boomer generation you'll want to take note of the following three resume rules.

1. Don't make it a history lesson.

One sure way to date yourself is to take your resume all the way back to your first job out of college. That type of ancient history only serves to give a time line to your age. Worse yet, it may show a zig-zag career path that leaves the reader wondering how you arrived at your current career destination.

When deciding how far back in your career history to go, think in terms of relevancy rather than years. As a general rule, go back only as far as it relates to your current career objective. There are a few exceptions to the rule. First, if your current career path is five years or less you'll need to show a few years prior. Otherwise the reader will wonder where you came from and how you got there. The second exception is if you are returning to a previous career path and wish to show the experience. In that case you'll want to use the hybrid resume format to allow your most relevant accomplishments up at the top of your resume.

2. Get rid of ancient technology.

Another way your resume says "old codger" is by your choice of technology information. Selling your skills with outdated technology is as ineffective as an ad for buggy whips. It tells the reader that you are living in the past rather than solving today's problems with today's technology.

One way to weed out your resume of old technology is to test your resume against current job postings. Compare the needed technology skills with what your resume lists. Delete what is no longer current. If you find gaps look around for ways to bring your skills up to date. Professional associations often provide certifications and special training to help bring you up to date.

3. Make the present as alluring as the past.

The worst resume error for post-fifty job seekers is when their chronological resume shows all the best accomplishments in earlier employment entries. Nothing says "has been" like accomplishments that don't show up until page two or three. If your resume has no accomplishments illustrated for the most current five years the reader has no choice but to conclude you are an "over the hill" worker with no ambition left. No employer wants to hire dead wood.

Given the downward trend of business over the past several years, lack of resume accomplishments is a common problem. None the less, make all effort to include accomplishments in your most recent years even if you feel that your best years were pre-2001. Think in terms of problems you've solved, costs you've cut, man-hours you've saved and clients you've kept.

Another way to get accomplishments on page one is with a hybrid resume format that allows you to create a highlight of accomplishments section at the top of page one.

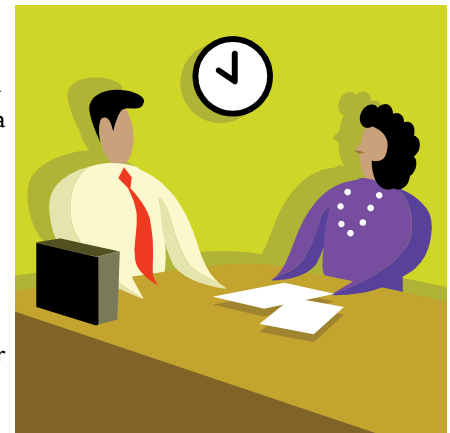
Age discrimination may be against the law, but we all know that it takes place. Don't let your resume stop you from getting your chance to interview for your next job. Make sure your resume draws attention to your skills, abilities and accomplishment rather than your age. Let your success stories show how you can solve today's critical business problems.

Deborah Walker, Certified Career Management Coach

Read more career tips and see sample resumes at:

www.AlphaAdvantage.com

email: Deb@Alphaadvantage.com



Detailed Planning and Scheduling [listed as Supply Chain Detailed Planning]

The APICS Certified in Production and Inventory Management (CPIM) program offers in-depth education for individuals in the operations management profession who wish to improve their knowledge of production and inventory management. The APICS CPIM curriculum concentrates on tools, techniques, and knowledge for production and inventory management.

Detailed Scheduling & Planning focuses on material and capacity scheduling and planning. It includes a detailed explanation of material requirements planning (MRP), a technique suitable for use in job shops. The course also introduces another material planning technique, material-dominated scheduling, which is applicable to process industries and other mature production environments. This module is the third of five in the APICS Certified in Production and Inventory Management program. APICS recognized instructors from the Piedmont Triad Chapter of APICS will facilitate the 30 hour course.

Enrollment is limited to 16 students.

Meeting Dates: Monday – April 23, 2012 through June 25, 2012

Time: 6 pm – 9 pm

Location: Greensboro Campus – CEC 225

Course Code—SEF-3001-669

Student Cost: \$789 – includes tuition, books and materials (Exam Content Manual, APICS Dictionary, Participant Guide, Arnold Text, class handouts as required) and Piedmont Triad Chapter of APICS membership. If the student is confirmed as an active APICS chapter member, \$150 will be refunded to the student by the chapter.



For more information on either class, please contact

Therese Coon, 334-4822, ext. 57003 or tgcoon@gtcc.edu.

PTC APICS Winner in New Member Acquisition

Congratulations to the Piedmont Triad Chapter of APICS for being a winner in the Fourth Quarter New Member Acquisition Chapter Incentive Program!

The Chapter Incentive Program recognizes chapters for increased presence of APICS in their local markets. Fourth quarter 2011 winners were selected based on reporting in the categories



Piedmont Triad Chapter

of APICS certification, APICS Bookstore sales activity, and new member acquisitions.

One chapter is chosen as a winner for each level of chapter size. The Piedmont Triad Chapter is in level three, which is for chapters consisting of 201-300 members.

Congratulations to the entire chapter but in particular to the Education Team, which has had excellent success in registering new students as chapter members!



Execution and Control of Operations [listed as Supply Chain Execution]

The APICS Certified in Production and Inventory Management (CPIM) program offers in-depth education for individuals in the operations management profession who wish to improve their knowledge of production and inventory management. The APICS CPIM curriculum concentrates on tools, techniques, and knowledge for production and inventory management.

Execution & Control of Operations focuses on three main areas: prioritizing and sequencing work; executing work plans, implementing controls, and reporting activity results; and evaluating and providing feedback on performance. The course explains techniques for scheduling and controlling production and process operations. This module is the fourth of five in the APICS Certified in Production and Inventory Management program. APICS recognized instructors from the Piedmont Triad Chapter of APICS will facilitate the 30 hour course.

Enrollment is limited to 16 students.

Meeting Dates: Monday – September 10, 2012 through November 12, 2012

Time: 6 pm – 9 pm

Location: Greensboro Campus – CEC 225

Student Cost: \$789 – includes tuition, books and materials (Exam Content Manual, APICS Dictionary, Participant Guide, Arnold Text, class handouts as required) and Piedmont Triad Chapter of APICS membership. If the student is confirmed as an active APICS chapter member, \$150 will be refunded to the student by the chapter.

Strategic Management of Resources [listed as Supply Chain Strategy]

The APICS Certified in Production and Inventory Management (CPIM) program offers in-depth education for individuals in the operations management profession who wish to improve their knowledge of production and inventory management. The APICS CPIM curriculum concentrates on tools, techniques, and knowledge for production and inventory management.

Strategic Management of Resources explores the relationship of existing and emerging processes and technologies to manufacturing strategy and supply-chain-related functions. The course addresses three main topics: aligning resources with the strategic plan, configuring and integrating operating processes to support the strategic plan, and implementing change. This module is the last of five in the APICS Certified in Production and Inventory Management program. APICS recognized instructors from the Piedmont Triad Chapter of APICS will facilitate the 30 hour course.

Enrollment is limited to 16 students.

Meeting Dates: Monday – January 21, 2013 through March 25, 2011

Time: 6 pm – 9 pm

Location: Greensboro Campus – CEC 225

Student Cost: \$789 – includes tuition, books and materials (Exam Content Manual, APICS Dictionary, Participant Guide, Arnold Text, class handouts as required) and Piedmont Triad Chapter of APICS membership. If the student is confirmed as an active APICS chapter member, \$150 will be refunded to the student by the chapter.



**For more information on either class, please contact
Therese Coon, 334-4822, ext. 57003 or tgcoon@gtcc.edu.**

Volume 41, Issue 6

APICS—Piedmont Triad Chapter

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Greensboro, NC 27419-9432

Website: www.triadapics.org

Newsletter—The chapter newsletter can be easily accessed and downloaded from the chapter website at www.triadapics.org.

APICS Membership—It's never too late to join or renew YOUR membership!! Go to www.apics.org or contact a chapter board member to assist.

Advancing Productivity, Innovation, and Competitive Success

Share the **Piedmont Triad Chapter of APICS** *News And Views* with your colleagues:

Inventory: _____
Planning: _____
Manufacturing Control: _____
Operations Management: _____
Logistics: _____
Information Systems: _____
Other: _____



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