

May 2009

Joint Meeting with
ASQ & SME

Installation of
2009-2010 Officers



Charles S. Rein

PDM Location Change

Volvo Corp
Communications
Center, 7900 National
Service Rd,
Greensboro, NC

For more information
including rates, times
and directions go to
www.triadapics.org.

Remember to register
on-line before 5:00 PM
on Thursday before the
meeting for best rate.

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May Professional Development Meeting (PDM) Program

Tuesday, May 12th at the Volvo Corp Communications Center in Greensboro

“Social Networking and Your Career”

Today’s job market presents challenges for professionals in transition, HR and hiring managers, and those seeking to prepare for the future. Charles (Charlie) S. Rein will discuss how Social Networking on sites like Facebook, LinkedIn and Twitter are affecting jobs changes in today’s market for all three groups of professionals.

Charlie will discuss Career Branding, Social Networking, Recruiter and Recruiting, and Career counseling through his Book “Don’t Interview, Audition”.

Charlie has been involved in Professional Technical Recruiting for 30 years. He started his career with Fortune Personnel in Houston, Texas recruiting Chemical Engineers and eventually moving through Chemical Process Automation and Control, Computer Integrated Manufacturing, MRP, and finally Information Technology.

In 1997 Charlie was recruited to Dell Computer as a contract recruiter when they were doubling in size. Dell was hiring 5000 people, and Charlie was assigned the new Global Procurement Division and he successfully filled 18 requisitions in Supply Chain Management, Global Commodity Managers, and Supplier Quality Engineers.

Charlie has always recruited nationally and worked in Houston, TX, Syracuse, NY, and Burlington, NC, where he resides. He currently maintains a busy recruiting practice and specializes in Data Mining, Business Intelligence and Business (Process or Performance) Management.

Past clients include many of the Fortune 100 companies, many industry verticals, Software Consulting Companies and Pre-IPO software firms.

Map to PDM at Volvo Corp Communications Center

7900 National Service Rd, Greensboro, NC



For more information, go to the chapter website at www.traidapics.org.

My Chapter: Piedmont Triad Chapter

May 5th Membership Total: 251

Professional Members:	244
Student Associate Members	3
Retired Members:	1
Honorary Chapter Members:	1
Academic Professional Members:	2



Leadership Thought – Being Thankful

In a typical day, we must say “Thank you!” twenty times; to service providers, family members, friends, co-workers, kind strangers, and in the quiet times, to our Creator. Good things happen to and for us and we are thankful: Good things are given to us, and we say “Thank you!” to those who deliver them.

And yet, I can’t for the life of me remember if I thanked *anyone* for their part in keeping our APICS chapter running last month. Perhaps I assumed they knew they were appreciated. Perhaps I assumed they would just keep doing it...

I’m reminded of a ‘treasure’ in my hall closet - a pink jacket that my mother wore as a volunteer at Presbyterian Hospital in Charlotte. There is a small pin displayed on the front - “10,500 hours.” In her jewelry box was another pin – “11,000 hours.” Perhaps the number of hours made no difference to her. Perhaps the recognition had nothing to do with her intent to just keep serving...

One thing I love about volunteers is that they do what they do because they want to do it. They are called to service. It isn’t the ‘thank you’ that necessarily keeps them coming back, but rather the desire to lend a hand – to make things better – to offer who they are and talents they have to serve the greater good.

But knowing your efforts are appreciated and hearing the words “Thank you” are critically important. If I spent all year on it, I don’t think I could come up with an adequate way to thank our chapter volunteers for their time, talent, and service. And so, on behalf of the membership of APICS Piedmont Triad Chapter, I humbly offer these simple, but heartfelt words – Thank you!

Camilla Deyton

Executive Vice President

2008-2009 Volunteers

President and Past President (2007-2008) – Rebekah A. Chandler
 Executive Vice President – Camilla H. Deyton, CSCP
 Secretary – Margie Henningsen, CPIM
 Treasurer – Diana W. Meacham, CPIM, CIRM
 VP of Membership – Erin L. English
 VP of Chapter Development – Barbara D. Swann
 VP of Professional Development – Jeffrey T. Bell, CPIM, CIRM
 VP of Professional Education – David C. Lehman, CFPIM, CIRM, CSCP
 Marketing Web Master – Charles S. London, CPIM, CSCP
 Arrangements Director – Michael L. Brown
 Marketing Director/Editor – Barbara D. Swann
 Publicity Coordinator – Robyn D. Lankford
 PDM Registration Director – Derek S. Brown, CPIM, CSCP
 Southeast District Staff Rep – Arvil Sexton, CPIM
 Volvo Arrangements Coordinator – David J. Skowron, CSCP
 University Liaison – NC A&T – Dr. Joanne M. Sulek
 University Liaison – UNCG – Dr. Larry Taube, CPIM
 University Liaison – WFU – Dr. Brooke A. Saladin, CFPIM
 Seminar Coordinator – John D. Hudson Jr
 Director Student Scholarships – David C. Lehman, CFPIM, CIRM, CSCP
 PDM and Auditor – Aaron D. Halsdorf
 Education – Richard F. Marshall, CPIM, CSCP
 Non-member Volunteer – Jamie Castlebury

Installation of 2009-2010 Board of Directors

The chapters very own Wilson B. Grab will be installing the 2009-2010 Executive Officers at the May PDM. Wilson is the Piedmont Triad's Southeast District representative and 1980-1981 Past President. Don't miss the opportunity to meet your 2009-2010 Board of Directors and network with your APICS friends and colleagues. This is also the chapter's very first joint meeting with two local sections of ASQ and SME. This allows you another opportunity to be involved in the program with your colleagues at work while networking and sharing experiences. The chapter is looking forward to seeing you on Tuesday, May 12th at 5:30 pm!

Executive Officers:

President – Jeffrey T. Bell, CPIM, CIRM
 Executive Vice President – Camilla H. Deyton, CSCP
 Past President 2008-2009 – Rebekah A. Chandler
 Secretary – Margie Henningsen, CPIM
 VP of Professional Development – Michael L. Brown
 VP of Education – Richard F. Marshall, CPIM, CSCP
 VP of Membership – Eric TeVault
 VP of Marketing & Chapter Development – Barbara D. Swann
 Treasurer – David C. Lehman, CPIM, CIRM, CSCP

Directors:

Assistant Treasurer – Brooks Copeland
 C-Bar Director - Saurabh S Mandel, CSCP
 Membership Director – Erin L. English
 Program Director - Aaron D. Halsdorf
 Arrangements Director – David J. Skowron, CSCP
 PDM Registration Director – Derek S. Brown, CPIM, CSCP
 Education Registrar – David C. Lehman, CFPIM, CIRM, CSCP
 Publicity Coordinator – Robyn D. Lankford
 E-mail Blast Director – Alison Grindstaff
 Web Master – Charles S. London, CPIM, CSCP
 Web Master - Steve Patterson, CPIM
 Marketing Director/Editor – Barbara D. Swann
 University Liaison – NC A&T – Dr. Joanne M. Sulek
 University Liaison – UNCG – Dr. Larry Taube, CPIM
 University Liaison – WFU – Dr. Brooke A. Saladin, CFPIM
 Director Student Scholarships - David C. Lehman, CFPIM, CIRM, CSCP
 Southeast District Staff Rep – Wilson B. Grab

Special Condolences

Our sincere condolences to Diana Meacham, chapter member, board volunteer and past president for the loss of her father, Robert Lee Watts, age 74 who died Wednesday, May 6, 2009 at his home. Mr. Watts was born August 30, 1934. Mr. Watts was a native of Asheville, NC, a Navy veteran of the Korean War and a retired medical technician from Chatham Laboratories, Inc.

We extend our deepest sympathy to Diana and her family.

The Seventh "S"

Sort, Set in Order, Shine, Standardize, Sustain, Safety, and **SURVIVE**

The Importance of Lean Manufacturing during Times of Economic Downturn.

It is difficult to see the real benefits of Lean Manufacturing when times are good. Sure, the floors are clean and tools are all in the right place, but how is this helping the company and the customer? Lean Manufacturing is so much more than what can be seen from the surface. Lean Manufacturing is the next step in the evolutionary process of manufacturing methods. Henry Ford pioneered mass production over one hundred years ago and it was revolutionary during its time. However, the world is a much different place today than it was then. The world moves at a faster pace than ever, and manufacturing companies need to stay ahead of the curve in all aspects of their business.

Many companies in the United States and around the world have been through one economic downturn after another, and in some way managed to survive. It has not been easy however. As the number of customers goes down, so do profits, the workforce and morale. What if there was another way? What if there was a way to reduce the impact of falling sales that would allow the company to prosper even during the bad times?

Employees:

You may have seen "Lean" or "5-S" in the past, but it really did not make sense. It was just another one of the corporate directives that was shoved down your throat for six months or a year and then forgotten about. It brought not real value neither to you as an employee, or to the company from what you have seen. When times got tough, it went out the door like your friends who were laid off for weeks or months on end.

Remember all the talk about pulling product from one process to the next instead of pushing it? Using the tools of Lean Manufacturing should be the same way. As times get tough and customers stop buying product, everyone needs to pull together and use these tools in order to reduce waste throughout the company. At home, when money is getting tight, you find ways to reduce the amount you spend. Lean Manufacturing is the way that companies can save millions of dollars, which in turn, protects the customers and the employees.

Article continues on page 6...



The Seventh "S"

Continue from page 5...

Lean Manufacturing brings so many things together. It allows the employees of the company to provide their customers to the highest quality product every time. You, the employees are the ones that make it happen, who work every day to provide the customer what they want, when they want it, how they want it. Lean Manufacturing enables the company to make the product faster and more cost effectively, which is crucial to the survival of the company through the toughest of times.

Managers:

You really have a difficult job ahead of you. Top line sales keep decreasing, budgets are slashed, headcount is reduced, and yet you still are tasked with making Lean Manufacturing a reality. All these things seem terrible. They mean that you will be forced to become more efficient, because you will be expected to do more with less. Wait a minute. Have you heard of some method of doing more with less? That is right; following the principles of Lean is the answer for making Lean Manufacturing a reality.

It will not be easy however. Building a Lean organization means that you will need to empower all of your employees to make decisions everyday. Building problem solving teams that are self-guiding will be a struggle, since you will not have full control of them. Organizational silos will need demolished, and power diffused. An entire culture needs developed and nurtured, one that promotes teamwork, cooperation, and trust.

Everyday, make a commitment to work on the company, not just in it. When processes do not work, fix them. When a business model does not make sense, speak up. It is all too easy to keep the status quo, but true growth will come by questioning the internal workings of the organization and changing them if needed. If you always do what you have always done, you will always get what you have always gotten.

It is in times of economic slowdown that Lean Manufacturing can make its largest gains. The dramatic savings that can be brought about by eliminating waste and streamlining processes will make a huge difference throughout the organization. It is crucial for the survival of manufacturing companies to be able to offset the loss of sales volume by becoming more efficient, or Lean. Everyday, be a part of building a lean, efficient, engine of growth that will not only survive the hard times, but will be a powerhouse of the industry on the other side.

Michael Swearman
Carlisle, PA



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See us at:

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For more information, go to the chapter website at www.triadapics.org or contact Dave Lehman at 336.854.0908 or by email at vp_education@triadapics.com.

Newsletter Options

If you would like a copy of the chapter newsletter, you can easily download from the chapter website at www.triadapics.org. If you would like to be added to the chapter's electronic e-mail distribution blast, you can register directly from the chapter website at www.triadapics.org or e-mail Barbara Swann with your request at vp_chapterdevelopment@triadapics.org or at bswann@triad.rr.com.

Location for Monthly PDM

Volvo Corp Communications Center
7900 National Service Rd
Greensboro, NC 27409

Share your News And Views with your friends and colleagues in:

- ❖ Operations Management
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 - ❖ Other